



Please ensure you read and fully understand these booking terms and conditions. If anything is unclear, please contact us so we can explain in further detail to avoid any misunderstandings.

Bookings are subject to the following terms and conditions.

- A booking is confirmed only when payment is received and a booking confirmation is issued showing the confirmed dates. The booking is for you & all the members of your party. It is your responsibility to ensure that all members of your party accept these terms & conditions of booking. Failure to disclose all relevant information or comply with these terms may lead to termination of the booking.
- The rates mentioned on the website are indicative and are subject to change.
- A 50% deposit of the total cost of stay is payable at the time of booking. Bookings made less than 2 weeks before your arrival date must be paid in full, plus a Rs.5000/- refundable deposit. The balance must be paid no later than 2 days before the commencement of your stay. If the balance is not received by the due date, then your stay will

be treated as a cancellation and the client will remain liable to pay the balance amount.

- All cancellations must be notified in writing. If you cancel your stay more than 4 weeks before it is due to start, then your deposit will be refunded. If you cancel between 4 weeks and 2 days before your stay, 75% of your deposit will be refunded. If you cancel less than 2 days before the stay, then the full balance remains due and is not refundable.
- Your booking will not be cancelled by the owner except in exceptional circumstances beyond our control. Notification will be given of the cancellation as soon as possible and we will promptly refund all payments made for your holiday. Our liability for cancellation will be limited to payments made to us.
- No parties or events without the explicit written consent of the owner.
- The maximum number of persons using the accommodation at any time must not exceed the number mentioned at the time of booking . We reserve the right to terminate the booking without notice and without refund in case of a breach of this condition.
- Bookings cannot be accepted from persons under eighteen years of age.
- The owner reserves the right to refuse a booking without giving any reason.

- We or our representatives reserve the right to enter the property at any time to undertake essential maintenance or for inspection purposes.
- Your stay will start at 1 P.M unless otherwise agreed and guests are required to vacate the rental by 11 A.M. on the day of departure. This allows the accommodation to be thoroughly cleaned and prepared for incoming guests.
- Vaping or smoking anywhere inside the premises will result in immediate termination of your stay and forfeiture of all payments. This must be strictly adhered to and any damage or extra cleaning caused by pets or smoking will be at your expense. Guests may smoke in the garden, or on the terrace.
- **Pets**
  - Guests will need to intimate us at the time of booking if they are bringing pets with them. A pet fee and an additional security deposit is applicable.
  - Only 2 pets are allowed at one time
  - Please don't let pets onto the furniture, especially sofas and beds
  - Guests are responsible for cleaning up after their pets

Security deposit – A security deposit of Rs. 5000/- is required and will be returned within 1 day of the end of your Stay, less the cost of any damage/breakages.

- Damages and breakages – please treat the facilities & accommodation with due care so that other guests may continue to enjoy them. If you notice something is missing or damaged in your accommodation, please let us know immediately so that we can take the appropriate action. If there has been any damage or breakages during your stay, we would be grateful if you could report them promptly, especially before check-out. The accommodation will be inspected at the end of the stay & you may be charged for any loss or damage.
- Please do not move any furniture from one room to another.
- Please lock the doors and close the windows when you leave the property unoccupied.
- Please make sure you switch off lights, heating, air conditioning or any electrical appliances when you go out – we're an eco-friendly holiday home.
- Please note that if any keys issued are not returned at the end of your stay, then the cost of replacement will be charged to you.

- The guest may in no circumstance re-let or sublet the property, even free of charge.
- The owners shall not be liable for any temporary defect or malfunction of any equipment, machinery or appliance in the building, grounds.
- The owners are not responsible for the loss of any personal belongings or valuables of the guest.
- Guests are responsible for the safety and security of their children at all times.
- Please respect the community and try to keep noise levels to a minimum, especially between 11 pm and 8 am.
- We reserve the right to terminate a stay without compensation where the unreasonable behavior of the persons named on the booking (or their guests) may impair the enjoyment, comfort or health of others.
- We reserve the right to make reasonable amendments or additions to these terms and conditions without notice.
- This property is privately owned and is our home. We expect all guests to enjoy the facilities and treat the property with the same respect that they would with their own house.